IT Performance Improvement

In competitive enterprises today, information technology is integral to the delivery of products and services. IT is key to ongoing productivity improvement, data-driven business insights, cybersecurity and regulatory compliance. Certainly, "keeping the trains running on time" is important, but so is the role that the IT function can play in reducing time-to-market for new solutions and services, providing business leaders with the information needed to make fact-based decisions, improving the efficiency and effectiveness of internal business processes and ensuring compliance with statutory requirements (e.g., SOX) and trade association guidelines (e.g., PCI).

Improving the performance of the IT function is more about speed and agility than it is about cost, reliability and response times. Cimphoni can enable you to move faster in the marketplace with technology-enabled solutions and services while also addressing IT effiiency and effectiveness.

IT is no longer just a support department taking orders. It is now a critical function within the enterprise for delivering innovation, insight, productivity, value and compliance.
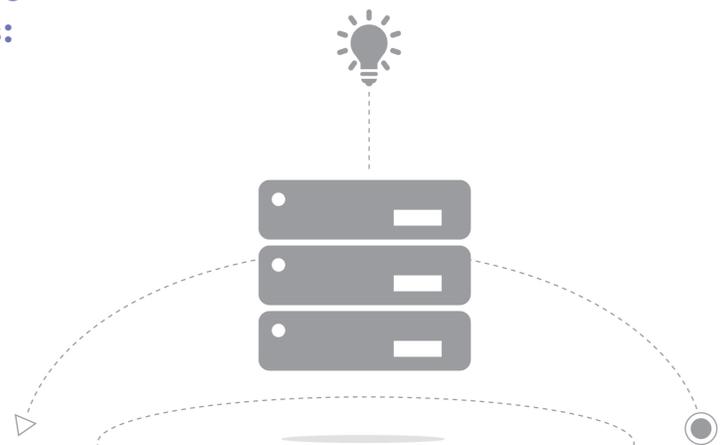
Is your information technology function performing at the speed of business?

Cimphoni offers its clients the following IT Performance Improvement services:

- Agile Application Development
- Bi-Modal IT Organization Design
- CyberSecurity & Regulatory Compliance
- IT Transformation Leadership
- Business Case Development
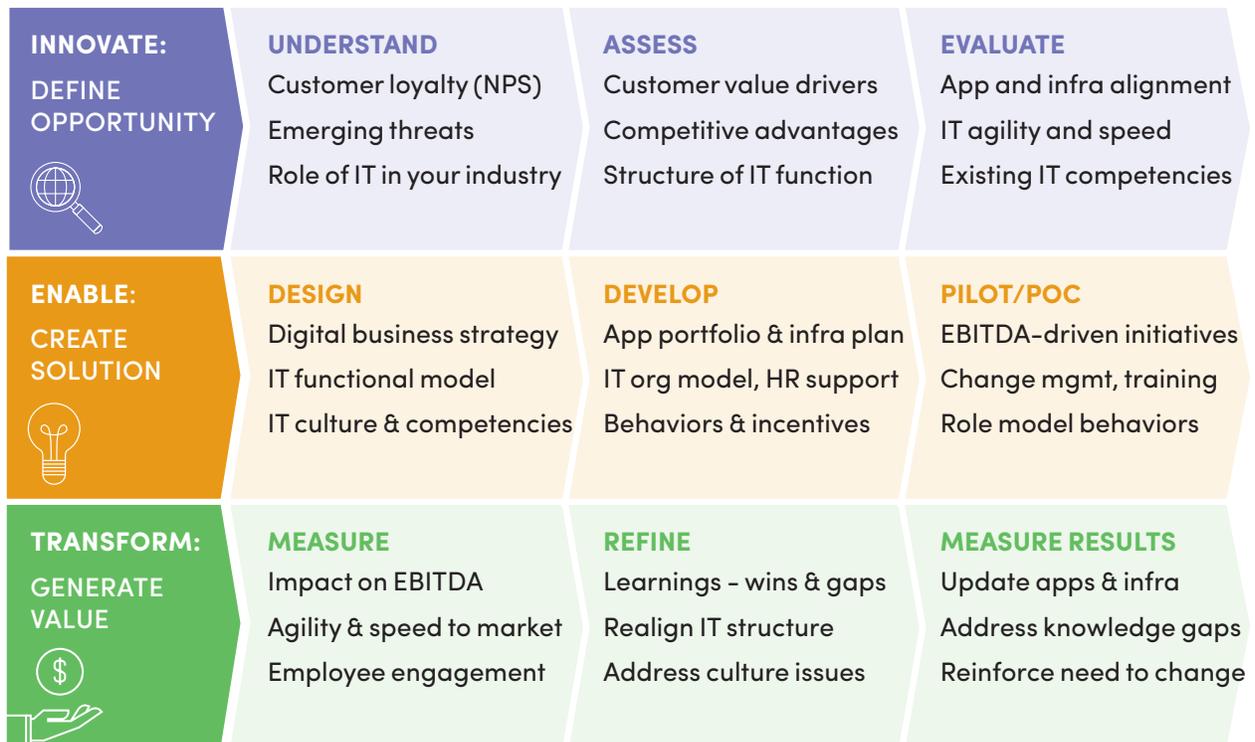
Cimphoni can transform your IT function and ensure it has the systems, structure and talent to enable your company's strategic initiatives. Isn't it time to take the next step in improving IT performance for your organization?

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Our IT Performance Improvement Delivery Model

Cimphoni's delivery model provides a comprehensive approach to strategy development, solution implementation and benefit realization. We work collaboratively with you and your team to dramatically improve your IT organization's performance.

Ask about our SnapShot Assessment service, as a quick way to get started.

INNOVATE: DEFINE OPPORTUNITY	UNDERSTAND Customer loyalty (NPS) Emerging threats Role of IT in your industry	ASSESS Customer value drivers Competitive advantages Structure of IT function	EVALUATE App and infra alignment IT agility and speed Existing IT competencies
ENABLE: CREATE SOLUTION	DESIGN Digital business strategy IT functional model IT culture & competencies	DEVELOP App portfolio & infra plan IT org model, HR support Behaviors & incentives	PILOT/POC EBITDA-driven initiatives Change mgmt, training Role model behaviors
TRANSFORM: GENERATE VALUE	MEASURE Impact on EBITDA Agility & speed to market Employee engagement	REFINE Learnings - wins & gaps Realign IT structure Address culture issues	MEASURE RESULTS Update apps & infra Address knowledge gaps Reinforce need to change

About Cimphoni

Cimphoni is built on the premise that technology, when properly applied and led, can deliver innovative solutions that transform businesses, enrich the products and services we rely on daily, and improve the quality of our lives. The Cimphoni team is comprised of technology and business leaders with a thirst for innovation and a passion for solving problems. Founded in 2012, Cimphoni serves customers throughout the United States from its headquarters in suburban Milwaukee.

More information can be found at www.cimphoni.com.

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