Intelligent Process Automation

Intelligent Process Automation (IPA), also called Robotic Process Automation (RPA), is delivering operational efficiencies, quality assurance and compliance while improving the customer and employee experience. Contrary to popular beliefs, automation is not about replacing workers. It is about automating repetitive, high volume, rule-based activities so your team can focus on work that is more customer-impacting, requiring human interaction. Cimphoni's IPA toolkit includes systems integration, business intelligence, rule-based systems, text and speech analytics, statistical machine learning, natural language processing and software robots to start you on your process automation journey.

Whether your goal is to drive operaitonal efficiencies, get more mileage out of your legacy systems, or quickly roll out new capabilities, Cimphoni has the experience and expertise to define your IPA strategy and develop a sustainable process automation model.
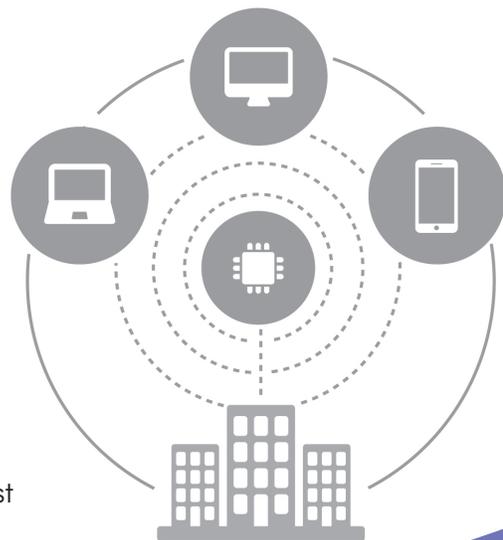
The last century was driven by the automation of manual labor, but the next wave will be driven by the automation of knowledge work.

Can you afford to lag behind your competitors on automation?

Cimphoni offers its clients the following Intelligent Process Automation services:

- Educational Presentations/Workshops
- Use Case/Business Case Development
- Process Discovery/Mapping
- Vendor Selection
- POC/Pilot Projects
- Enterprise Wide Deployment
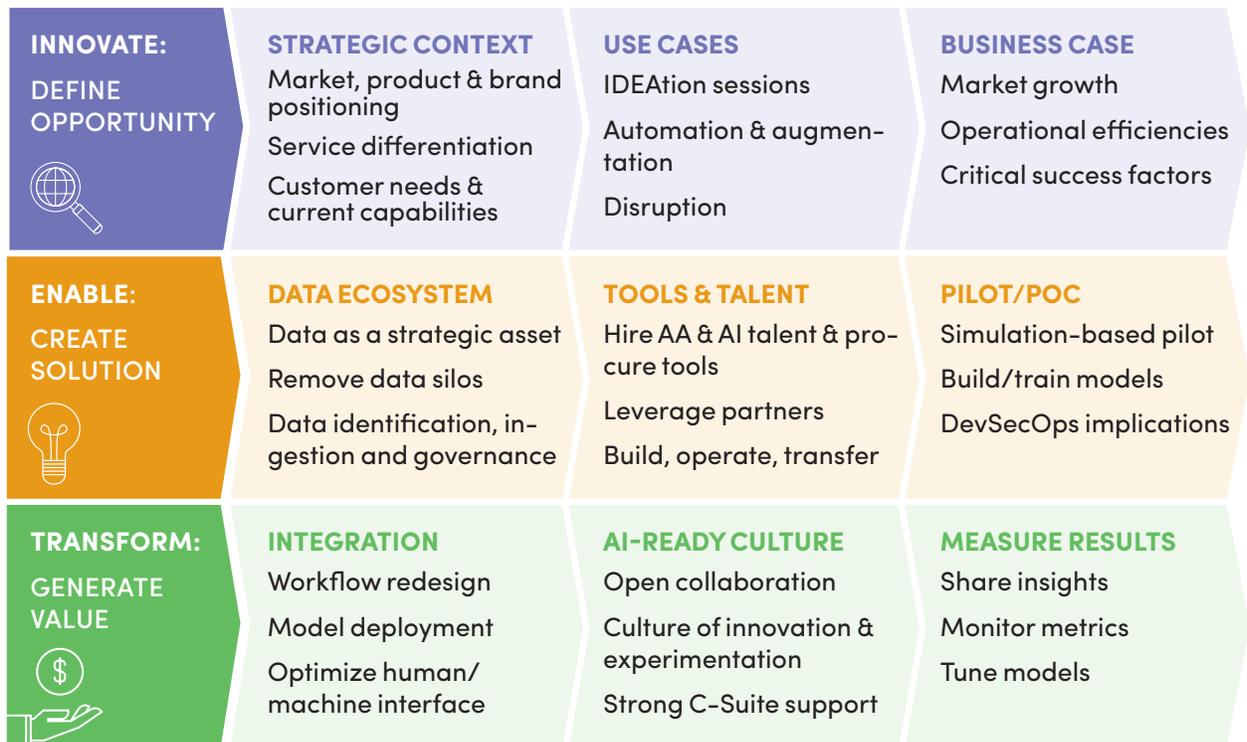- Governance & Center of Excellence (COE)

Are you ready to take the next step in developing your 21st century operating model?

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Our Intelligent Process Automation Delivery Model

Cimphoni's delivery model provides a comprehensive approach to strategy development, solution implementation and benefit realization. We work collaboratively with you and your team to improve business performance by becoming an intelligent enterprise.

Ask about our SnapShot Assessment service, as a quick way to get started.

INNOVATE: DEFINE OPPORTUNITY	STRATEGIC CONTEXT	USE CASES	BUSINESS CASE
	Market, product & brand positioning	IDEAtion sessions	Market growth
	Service differentiation	Automation & augmentation	Operational efficiencies
	Customer needs & current capabilities	Disruption	Critical success factors

ENABLE: CREATE SOLUTION	DATA ECOSYSTEM	TOOLS & TALENT	PILOT/POC
	Data as a strategic asset	Hire AA & AI talent & procure tools	Simulation-based pilot
	Remove data silos	Leverage partners	Build/train models
	Data identification, ingestion and governance	Build, operate, transfer	DevSecOps implications

TRANSFORM: GENERATE VALUE	INTEGRATION	AI-READY CULTURE	MEASURE RESULTS
	Workflow redesign	Open collaboration	Share insights
	Model deployment	Culture of innovation & experimentation	Monitor metrics
	Optimize human/ machine interface	Strong C-Suite support	Tune models

About Cimphoni

Cimphoni is built on the premise that technology, when properly applied and led, can deliver innovative solutions that transform businesses, enrich the products and services we rely on daily, and improve the quality of our lives. The Cimphoni team is comprised of technology and business leaders with a thirst for innovation and a passion for solving problems. Founded in 2012, Cimphoni serves customers throughout the United States from its headquarters in suburban Milwaukee.

More information can be found at www.cimphoni.com.

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